

Professional Installation Service for Fans and Registration for Warranty 專業安裝服務及保用登記



- The service is provided by experienced and qualified professionals, saving you from any unnecessary problems during installation.
- Customers using this service will enjoy a complimentary additional 30 days warranty over the standard warranty.
- Please note this is an independent optional service and it is not related to nor part of your purchase.
- 此服務由合資格及具充分經驗的專業團隊提供，讓你可無後顧之憂地完成有關產品的安裝。
- 選用這服務的顧客更可在既有的保用期外，額外獲贈 30 天產品保用。
- 此是一項可選擇的獨立服務，與產品的購買無關，並會分開處理及安排。

Customer's Contact 顧客資料：

Name 姓名：	<input type="text"/>
Phone 電話：	<input type="text"/>
E-mail 電郵：	<input type="text"/>
Address 地址：	<input type="text"/>

Purchase Information 購買資料：

Shop Name 店鋪名稱：	<input type="text"/>
Date 日期：	<input type="text"/>
Invoice No. 訂單號碼：	<input type="text"/>

Please tick the box(es) for the service(s) required and for acknowledgment / acceptance of the details. *Required
請剔選所需的服務及了解有關詳情 *必須選項

Section A

Installation & Delivery 安裝及送貨

- * a1. **Town (Urban Areas)**
市區範圍 Per Fan 每部 \$ 380
- a2. **Tung Chung / Discovery Bay / Ma Wan**
東涌/愉景灣/馬灣 Per Fan 每部 \$ 550
- a3. **Outlying Islands / Restricted Areas**
其他離島/禁區 The service is not available 不提供有關服務 N/A
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- a4. **Staircase walk-up (Per Floor)**
樓梯 (每層計算) Per Fan 每部 \$ 40
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- * a5. **Service Coverage 服務範圍：**
· Assembling and installing the fan at the existing power point on a solid concrete ceiling / wall not higher than 10 feet. If any services are required over and above those stated, please see the **Section B**.
· 組裝風扇，並安裝於10尺高度樓底內的石屎天花或牆，以及有電的燈位。如需要的服務超越列明範圍，請參閱 **Section B**。
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- * a6. **Procedure 服務程序：**
· After purchase, our office will contact **ONE** customer / contact person as listed on the order within the next working day for confirming arrangements.
· 購買產品後，我們會於一個工作天內聯絡訂單上的一位聯絡人，並確認有關安排。
· The service will then be provided within 5-10 working days subject to the booking status.
· 有關服務一般會於5至10個工作天內完成 (視乎排位情況)。
· A 4-hours session time slot for the service will be provided.
· 當服務確認後，我們將會提供一個4小時的時段以提供服務。
· Advance booking can be accepted subject to availability. Cancellation must be made at least 2 days prior to any booking otherwise a service charge will apply.
· 視乎情況及安排，我們可接受預約。取消必須在服務提供前兩天通知否則客人需支付有關服務費。
· After the installation, the technician will perform a test run of the product to the person onsite. Details of usage can be referred to the manual provided with the product.
· 安裝後，技術人員會示範一次使用方法。如想了解更多詳盡的功能及使用細節，可參考附有的說明書。
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- * a7. **Customers' Responsibilities 顧客須知及責任：**
· Inform us the all services required at the time of booking the installation.
· 在安排有關服務時，請通知我們所需的服務。
· Ensure you or your representative will be available on site at the confirmed 4-hour time slot to avoid cancellation / rescheduling charges.
· 為避免影響安裝進度，請確保在提供的4小時服務時段內有人在有關地方等候，否則服務將會被取消，客人並需支付有關服務費。
· Clear the space below the installation location so that it is accessible. We are not able to move furniture / objects of any kind.
· 技術人員必須涉足安裝位置才能提供安裝，請確保安裝地點的下方沒有障礙物。移除障礙物或家具並不是服務範圍之內。
· The installation location should be free of any other items (Light Fittings / Fans etc.). Optional dismantling service for Light Fittings / Fans is available, please see the **Section B**.
· 請確保安裝的位置沒有任何障礙物(燈飾/風扇 等)。如需移除服務，請參閱 **Section B**。
· In the event the installation location is higher than 10 feet, customers must provide a safety-approved platform / ladder with sufficient height to allow the technician to complete the work. Please see **Section B** for details.
· 如安裝地點超過10尺高，顧客必須提供安全認可的工作平台或長梯，讓技術人員可接觸安裝位置。有關詳情請參閱 **Section B**。
· All charges for the services should be paid in cash on site.
· 所有安裝及有關的服務收費，請於現場以現金支付。

Section B

Optional Additional Services (advance booking is required) 可選擇的額外服務 (需提前預約)

b1. Dismantling¹ 移除服務¹ :

<input type="checkbox"/>	Light fitting - light weight (To be decided by the service provider) 燈飾 - 輕型 (由技術人員決定)	Per Piece 每件	FREE
<input type="checkbox"/>	Light fitting - heavy weight / complicated (To be decided by the service provider) 燈飾 - 重型 / 具複雜性 (由技術人員決定)	Per Piece 每件	\$ 100
<input type="checkbox"/>	Fan 風扇	Per Fan 每部	\$ 100

¹ We cannot remove any item / structure built-into concrete. Large / heavy items (such as large light fittings) need to be quoted separately. Disposal of any dismantled items is customers' responsibility as we are unable to provide disposal services.

¹ 我們不能移除任何已內置在石屎結構的物件。大型 / 重型的物件(例如巨型的燈飾)需要另外報價。移除後的物件將交由顧客自行處理，我們不提供棄掉服務。

b2. High Ceiling 高樓底安裝 :

<input type="checkbox"/>	Higher than 10 feet, up to 15 feet only (Minimum charge 1 feet) (Customers must provide a safety-approved platform / ladder) 超過10尺，15尺或以內(以最少1尺計算)(顧客必須提供安全認可的工作平台或長梯)	Per Feet 每尺	\$ 50
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b3. Additional Wiring (if customers wish for the fan to be installed away from the power point) 額外拉線 (如顧客希望把風扇安裝於離開燈位的位置) :

<input type="checkbox"/>	Within 3 feet (Visible basic wires and covers included) 3尺內(包括外置電線及面蓋)	Per Job 每工	\$ 150
<input type="checkbox"/>	Over 3 feet (Minimum charge 1 feet) (Visible basic wires and covers included) 超過3尺(以最少1尺計算)(包括外置電線及面蓋)	Per Feet 每尺	\$ 50

b4. Non-Concrete Ceiling (if customers wish for the fan to be installed on the ceiling in materials differ to solid concrete)⁴ : 非石屎天花安裝 (如顧客希望把風扇安裝於其他物料的天花)⁴

<input type="checkbox"/>	Plaster Ceiling (Distance from the concrete ceiling within 11 inches) (Extension metal bolt included) 石膏板天花 (距離石屎天花11寸之內) (包括金屬絲桿)	Per Fan 每部	\$ 350
<input type="checkbox"/>	Plaster Ceiling (Distance from the concrete ceiling over 11 inches) 石膏板天花 (距離石屎天花超過11寸)	The service is not available 不提供有關服務	N/A
<input type="checkbox"/>	Metal Ceiling (Basic materials included, other materials at cost per requirements) 金屬天花 (包括基本材料, 如需其他物料, 將會現場報價)	Per Fan 每部	\$ 350

⁴ Valid power point for connecting to the fan must be prepared by customers. Searching for such power supply is not part of the service.

⁴ 顧客必須已備有可連接的電源。此服務不包括在假天花內搜尋電源。

b5. Wall Control (if customers wish to operate the fan with speed control on the wall and that the cavity in the wall is enough)⁵ : 牆上安裝速度控制器 (如顧客希望通過牆上的控制器來操作風扇, 而牆身內備有足夠空間)⁵

<input type="checkbox"/>	Customers can provide a suitable wall plate 顧客能提供合適的掣面	Per Fan 每部	FREE
<input type="checkbox"/>	Customers cannot provide a suitable wall plate (Basic single or double switch wall plate included) 顧客不能提供合適的掣面 (將會提供基本單位或雙位掣面)	Per Fan 每部	\$ 150

⁵ If the installation is not successful due to any limitations onsite, customers can consider upgrading to a remote control set at HKD 380 - 420 during the installation.

⁵ 如因為現場環境所限而不能安裝這部份, 顧客可在安裝時考慮升級至遙控配件 HKD 380 - 420。

b6. Changing Power Supply - Dimmer Switch / Automation System (Fans cannot be installed with unstable power supply) : 更改電源 - 光暗掣/智能家居系統 (風扇不能與非開關式的電源安裝在一起)

<input type="checkbox"/>	It can be disabled with no material required (Within a reasonable amount of time) 不需任何物料的情況下可廢除有關裝置 (能於合理時間內處理)	Per Fan 每部	FREE
<input type="checkbox"/>	It can be disabled with changing wall plate 需要更換掣面來廢除有關裝置	Per Fan 每部	\$ 150

b7. Relocation of Fan⁷ 遷移服務⁷ :

<input type="checkbox"/>	At the same address (In addition to the service a1 / a2 + b1) 同一地址內 (在使用 a1 / a2 + b1 服務後再加上此項)	Per Fan 每部	\$ 150
<input type="checkbox"/>	To a different address (In addition to the service a1 / a2 + b1) 去不同地址 (在使用 a1 / a2 + b1 服務後再加上此項)	Per Fan 每部	\$ 350

⁷ Subject to availability, the service may not be completed within the same day. Fans are not designed to be moved around once installed. By taking this service, it indicates you understand and accept the condition / performance of the fan can vary once relocated.

⁷ 視乎當時情況及地區, 此服務可能不會在一天內完成。所有風扇也並不是為搬遷而設計, 我明白並接受風扇在遷移後的狀況及表現可能不一樣。

* I have read, understood and accepted the terms and conditions, and the charges for the services. Terms and Conditions : 我已細閱、明白及接受服務的有關條款及收費。使用條款 :

- Installation / Relocation service is only available for products supplied by EL AR Group.
安裝及遷移等有關服務只適用於 EL AR Group 的產品。
- Painting, touch up, patching, cleaning etc. are not part of the installation service.
油漆、補漆、補灰、清潔等均不是服務範圍內。
- The services can be carried out by appointed contractors. EL AR Group accepts no liability for damages of any kind during the provision of service.
有關服務可由特定服務承辦商提供。EL AR Group 不會負責因服務或意外而導致現場的任何損毀。
- If the technician arrives and the service cannot be carried out / completed for any onsite reasons, a minimum charge of HKD 380 / 550 applies.
如技術人員已經到達, 但服務因任何現場原因而不能開始 / 完成, 顧客需支付有關服務費。
- If the technician arrives and the conditions onsite are not suitable for installation, the fan(s) will be left for customers' own disposal and a minimum charge of HKD 380 / 550 applies.
如技術人員已經到達, 但因現場環境而不能安裝, 所購買的產品將會交予顧客自行處理並需支付有關服務費。
- All services are provided subject to availability. Time slots will be given as per the available schedule but are not guaranteed. EL AR Group reserves all rights in relation to the provision of any services.
所有服務會因應情況而提供。給予的時段也會因應到時情況而有機會變更。EL AR Group 保留一切有關提供服務的最終權利。
- If customers require installation to be carried out not in accordance with approved procedure, customers accept all responsibility in regard to the product performance, operation and warranty.
如顧客要求非一般的安裝程序而技術上是可行的話, 顧客明白此舉會有機會影響產品的表現、操作以及保用, 並願意接受有關影響。